



St Peter`s C of E (Aided) Primary School

Potters Green, Station Road, Cowfold, Nr Horsham, West Sussex RH13 8QZ

Tel No: 01403 864365

E-mail: office@stpeterscowfold.uk

Headteacher: Mr. G. Kolter BSc (Hons) PGCE NPQH

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The Cowfold Memorial Swimming Pool – July 2021 - FAQs

1. Has the Cowfold pool been shut down?

No. The pool is still open to serve the school and the community. The Cowfold Community Pool (Charity) has merely returned responsibility for day-to-day running, back to the School.

2. What changes are being made to session slots (if any)?

The main change is that we need to make sure that enough time is allowed between sessions for COVID safe changeover, cleaning etc.

3. Will my current booking be honoured? Will my booking be cancelled, or do I need to re-book?

Please be patient during the handover, the school hope to honour as many bookings as possible and will be in touch if there needs to be a change to your booking time.

Should you hear nothing, please assume your booking is unchanged.

4. In the case of refunds, how will I be informed and how do I receive my refund?

We would hope to avoid cancelling existing bookings and will only do so to create time for COVID cleaning and vital pool maintenance, if there are no other options. We will try to offer you a suitable alternative time. If one isn't found, and you are due a refund, the school will endeavour to work through these as quickly as possible.

5. How do I make a new booking?

We foresee continuing to offer sessions throughout the summer via the existing Pool booking site, which can be found at www.book-online.co.uk/cowfold-swimming

6. I attend sessions at the pool organised by a third party, will these continue?

We ask that you contact your session provider in the first instance as we are in the process of agreeing arrangements with them currently. The intention is to continue to offer access to the pool as much as possible.

7. My children are pupils at St Peter's School and use the pool frequently during school. Will this continue?

The school is committed to ensuring access to the pool for pupils attending St Peter's School, as this has always been the intention since the pool was built on the grounds.

8. We have been lucky enough to have had swimming lessons from the volunteers, will this continue?

We are all extremely grateful to those volunteers who have given their time to offer lessons that raised funds for the pool. This may not continue, though. The School will provide an update in due course.

9. What will happen to any profits made from hiring the pool since it has been operated by the Charity?

All income from hiring the pool has been banked in a designated pool account exclusively for the running and benefit of the Pool and this will not change.

10. How do I volunteer my time to help with the running of the pool?

The school would be delighted to hear from you. Please contact us at swimming@stpeterscowfold.uk

11. What will happen to the Charity?

The trustees of the charity will determine any future role for the Charity, consulting with the school and its governing body as required.

12. The Charity was formed to attract additional funding, will this continue?

The Charity can still exist and can be used to raise funds for the pool upkeep and to assure its long-term future.

13. I heard there were some donations to the Charity in addition to funding from other sources, what happens to donations?

All donations that have been made to the pool since the Charity has existed have, and will be, allocated to the running of the pool and provision of materials necessary to maintain and improve the pool including chemicals, pool equipment and the pool cover. The school governing body will continue to monitor budgets managed by the school as it always has done.

14. I have read comments on social media and have concerns. Who do I contact?

If you still have concerns, please contact the governing body through the School website <https://stpetersce.eschools.co.uk/website> or via the Clerk's email: clerk@stpeterscowfold.uk

The School and/or Governing body will not respond on social media.